## AMENDMENTS TO THE CLAIMS

The following list of claims replaces all prior versions and lists of claims:

- (Original) A method of determining an amount of bandwidth needed on a link, the method comprising: determining, based on user behavior and traffic characteristics, said amount; and storing said amount in memory.
- 2. (Original) The method of Claim 1, wherein said user behavior comprises an average time between arrivals of calls made by one or more users using said link.
- 3. (Original) The method of Claim 1, wherein said user behavior comprises an average duration of calls made by one or more users using said link.
- 4. (Original) The method of Claim 1, wherein said traffic characteristics comprise an average time between arrivals of packets on said link.
- 5. (Original) The method of Claim 1, wherein said traffic characteristics comprise an average duration of periods during which packets are transmitted relatively continuously on said link.
- 6. (Original) The method of Claim 1, wherein determining said amount is based on a specified number of users.
- 7. (Original) The method of Claim 1, wherein determining said amount is based on a grade of service (GoS) factor.
- 8. (Original) The method of Claim 1, wherein determining said amount is based on a quality of service (QoS) factor.
- 9. (Original) The method of Claim 1, wherein determining said amount is based on a specified maximum call blocking probability requirement.
- 10. (Original) The method of Claim 1, wherein determining said amount is based on a

specified maximum packet loss probability requirement.

- 11. (Original) The method of Claim 1, wherein determining said amount is based on a probability that a specified number of users are using said link when a specified maximum call blocking probability requirement is satisfied relative to said link.
- 12. (Original) The method of Claim 1, wherein determining said amount is based on a probability that a packet will be lost when said packet is sent through a link that: has a specified amount of bandwidth; and is being used by a specified number of users.
- 13. (Original) The method of Claim 1, wherein determining said amount is based on a product of:
  - a probability that a specified number of users are using said link when a specified maximum call blocking probability requirement is satisfied relative to said link; and
  - a probability that a packet will be lost when said packet is sent through a link that:

    has a specified amount of bandwidth; and
    is being used by said specified number of users.

## 14-19. (Canceled)

- 20. (Original) A computer-readable medium carrying one or more sequences of instructions for determining an amount of bandwidth needed on a link, which instructions, when executed by one or more processors, cause the one or more processors to carry out the steps of: determining, based on user behavior and traffic characteristics, said amount; and storing said amount in memory.
- 21. (Original) The computer-readable medium of Claim 20, wherein said user behavior comprises an average time between arrivals of calls made by one or more users using said link.

- 22. (Original) The computer-readable medium of Claim 20, wherein said user behavior comprises an average duration of calls made by one or more users using said link.
- 23. (Original) The computer-readable medium of Claim 20, wherein said traffic characteristics comprise an average time between arrivals of packets on said link.
- 24. (Original) The computer-readable medium of Claim 20, wherein said traffic characteristics comprise an average duration of periods during which packets are transmitted relatively continuously on said link.
- 25. (Original) The computer-readable medium of Claim 20, wherein determining said amount is based on a specified number of users.
- 26. (Original) The computer-readable medium of Claim 20, wherein determining said amount is based on a grade of service (GoS) factor.
- 27. (Original) The computer-readable medium of Claim 20, wherein determining said amount is based on a quality of service (QoS) factor.
- 28. (Original) The computer-readable medium of Claim 20, wherein determining said amount is based on a specified maximum call blocking probability requirement.
- 29. (Original) The computer-readable medium of Claim 20, wherein determining said amount is based on a specified maximum packet loss probability requirement.
- 30. (Original) The computer-readable medium of Claim 20, wherein determining said amount is based on a probability that a specified number of users are using said link when a specified maximum call blocking probability requirement is satisfied relative to said link.
- 31. (Original) The computer-readable medium of Claim 20, wherein determining said amount is based on a probability that a packet will be lost when said packet is sent through a link that:

  has a specified amount of bandwidth; and

is being used by a specified number of users.

- 32. (Original) The computer-readable medium of Claim 20, wherein determining said amount is based on a product of:
  - a probability that a specified number of users are using said link when a specified maximum call blocking probability requirement is satisfied relative to said link; and
  - a probability that a packet will be lost when said packet is sent through a link that:

    has a specified amount of bandwidth; and
    is being used by said specified number of users.
- 33. (Original) An apparatus for determining an amount of bandwidth needed on a link, comprising: means for determining, based on user behavior and traffic characteristics, said amount; and means for storing said amount in memory.
- 34. (Original) The apparatus of Claim 33, wherein said user behavior comprises an average time between arrivals of calls made by one or more users using said link.
- 35. (Original) The apparatus of Claim 33, wherein said user behavior comprises an average duration of calls made by one or more users using said link.
- 36. (Original) The apparatus of Claim 33, wherein said traffic characteristics comprise an average time between arrivals of packets on said link.
- 37. (Original) The apparatus of Claim 33, wherein said traffic characteristics comprise an average duration of periods during which packets are transmitted relatively continuously on said link.
- 38. (Original) The apparatus of Claim 33, wherein determining said amount is based on a specified number of users.
- 39. (Original) The apparatus of Claim 33, wherein determining said amount is based on a

grade of service (GoS) factor.

- 40. (Original) The apparatus of Claim 33, wherein determining said amount is based on a quality of service (QoS) factor.
- 41. (Original) The apparatus of Claim 33, wherein determining said amount is based on a specified maximum call blocking probability requirement.
- 42. (Original) The apparatus of Claim 33, wherein determining said amount is based on a specified maximum packet loss probability requirement.
- 43. (Original) The apparatus of Claim 33, wherein determining said amount is based on a probability that a specified number of users are using said link when a specified maximum call blocking probability requirement is satisfied relative to said link.
- 44. (Original) The apparatus of Claim 33, wherein determining said amount is based on a probability that a packet will be lost when said packet is sent through a link that: has a specified amount of bandwidth; and is being used by a specified number of users.
- 45. (Original) The apparatus of Claim 33, wherein determining said amount is based on a product of:
  - a probability that a specified number of users are using said link when a specified maximum call blocking probability requirement is satisfied relative to said link; and
  - a probability that a packet will be lost when said packet is sent through a link that:

    has a specified amount of bandwidth; and
    is being used by said specified number of users.
- 46. (Original) An apparatus for determining an amount of bandwidth needed on a link, comprising:
  - a network interface that is coupled to a data network for receiving one or more packet flows therefrom;

a processor; and

one or more stored sequences of instructions which, when executed by the processor, cause the processor to carry out the steps of:

determining, based on user behavior and traffic characteristics, said amount; and

storing said amount in memory.

- 47. (Original) The apparatus of Claim 46, wherein said user behavior comprises an average time between arrivals of calls made by one or more users using said link.
- 48. (Original) The apparatus of Claim 46, wherein said user behavior comprises an average duration of calls made by one or more users using said link.
- 49. (Original) The apparatus of Claim 46, wherein said traffic characteristics comprise an average time between arrivals of packets on said link.
- 50. (Original) The apparatus of Claim 46, wherein said traffic characteristics comprise an average duration of periods during which packets are transmitted relatively continuously on said link.
- 51. (Original) The apparatus of Claim 46, wherein determining said amount is based on a specified number of users.
- 52. (Original) The apparatus of Claim 46, wherein determining said amount is based on a grade of service (GoS) factor.
- 53. (Original) The apparatus of Claim 46, wherein determining said amount is based on a quality of service (QoS) factor.
- 54. (Original) The apparatus of Claim 46, wherein determining said amount is based on a specified maximum call blocking probability requirement.
- 55. (Original) The apparatus of Claim 46, wherein determining said amount is based on a specified maximum packet loss probability requirement.

- 56. (Original) The apparatus of Claim 46, wherein determining said amount is based on a probability that a specified number of users are using said link when a specified maximum call blocking probability requirement is satisfied relative to said link.
- 57. (Original) The apparatus of Claim 46, wherein determining said amount is based on a probability that a packet will be lost when said packet is sent through a link that: has a specified amount of bandwidth; and is being used by a specified number of users.
- 58. (Original) The apparatus of Claim 46, wherein determining said amount is based on a product of:
  - a probability that a specified number of users are using said link when a specified maximum call blocking probability requirement is satisfied relative to said link; and
  - a probability that a packet will be lost when said packet is sent through a link that:

    has a specified amount of bandwidth; and
    is being used by said specified number of users.
- 59. (New) An apparatus for determining an amount of bandwidth needed on a link, comprising:

a network interface that is coupled to a data network for receiving one or more packet flows therefrom;

a processor; and

one or more stored sequences of instructions which, when executed by the processor, cause the processor to carry out the steps of:

receiving a number of users to be supported by a communication link; receiving one or more Grade of Service (GoS) factors; receiving one or more Quality of Service (QoS) factors; determining user behavior relative to the communication link; determining characteristics of traffic on the communication link;

determining, based on both the user behavior and the traffic characteristics, a minimum amount of bandwidth required for the communication link to support the number of users while satisfying the QoS and GoS factors;

and

storing the determined bandwidth amount in memory.